The Bill of Rights states each individual has the right to:

- (A) Be treated as an adult with respect and dignity.
- **(B)** Be informed of all rights and all house rules.
- **(C)** Be encouraged and assisted to exercise legal rights, including the right to vote.
- **(D)** Be informed of his or her medical condition and the right to consent to or refuse treatment.
- (E) Receive appropriate care and services and prompt medical care as needed.
- **(F)** A safe and secure environment.
- **(G)** Be free from mental and physical abuse.
- **(H)** Be free from restraints, except as described in 411-360-0160
- (I) Complete privacy when receiving treatment or personal care.
- (J) Associate and communicate privately with any person the individual chooses.
- (K) Send and receive personal mail unopened.
- (L) Participation in activities of social, religious and community groups.
- (M) Have medical and personal information kept confidential.
- **(N)** Keep and use a reasonable amount of personal clothing and belongings, and to have a reasonable amount of private, secure storage space.
- (O) Manage the individual's own money and financial affairs unless legally restricted.
- **(P)** Be free from financial exploitation. A provider may not charge or ask for application fees or nonrefundable deposits and may not solicit, accept, or receive money or property from an individual other than the amount agreed to for services.
- **(Q)** A written agreement regarding the services to be provided and the rate schedule to be charged. A provider must give written notice 30 calendar days prior to any change in the rates or the ownership of the AFH-DD.
- **(R)** Not to be transferred or moved out of the AFH-DD without written notice 30 days in advance and an opportunity for a hearing. A provider may transfer or discharge an individual only for medical reasons including a medical emergency described in <u>ORS 443.738(11)(b)</u>, or for the welfare of the individual or other individuals residing in the AFH-DD, or for nonpayment.
- **(S)** Be free of discrimination in regard to race, color, religion, sex, sexual orientation, national origin, marital status, age, disability, source of income, duration or Oregon residence, or other protected classes under federal and Oregon Civil Rights laws.
- (T) Make suggestions and complaints without fear of retaliation.
- **(U)** Be encouraged and assisted in exercising all legal, civil, and human rights accorded to other citizens of the same age, except when limited by a court order.

ndividual Signature:	Da	ate:
Legal Representative Signature:	Da	ate:

Complaints may be made by calling:

- Lane County Developmental Disabilities Services at (541) 682-3695
- DD Licensing Unit at 503-945-7800
- Disability Rights Oregon at 1-800-452-1694